

Urban Development

Transforming Citizen Experience In Urban Utilities

24TH MAY 2022 | 15:30-17:00 Hrs

AGENDA

Time	Sessions
3:30 PM – 3:35 PM	<p>Welcome Address:</p> <p>Krishna C. Mishra Product Head- Special Projects, Elets Technomedia</p>
3:35 PM – 4:10 PM	<p>Presentation: Transforming Citizen Experience through Digital Technology</p> <p>Tushar Bhalla Strategic Partner Manager, WhatsApp India</p> <p>Shradha Thapa Regional Head: Govt and OTT Partnership, Infobip</p>
4:10 PM – 4:50 PM	<p>Panel Discussion - Elevating Citizen Experience (CX) using Digital Communications</p> <p>Dr. N Satyanarayana Commissioner and Director of Municipal Administration Government of Telangana</p> <p>Dr. Sanjay Kolte Chief Executive Officer, Pune Smart City Development Corporation Limited</p> <p>Dr. Dhimant Kumar Vyas Regional Commissioner of Municipalities, Rajkot Zone, Gujarat</p> <p>Sameer Unhale State Joint Commissioner, Municipal Administration Maharashtra</p> <p>Charmie Parekh Chief Executive Officer, Silvassa Smart City Limited</p> <p>Shradha Thapa Regional Head: Govt and OTT Partnership, Infobip (Moderator)</p>
4:50 PM – 5:00 PM	<p>Q&A and Closing Note</p>

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